

## IMPORTANT ANNOUNCEMENT

It has come to our attention that some *READ 180* students are being prompted to select a new Software Topic before completing the four segments in the Topic they are currently working on. This erroneous behavior may occur anytime after a student begins segments 1, 2, 3, or 4 on a particular Topic.

This condition is easily identifiable reviewing the *READ 180* Student Reading Report in SAM. Some students will have 2 segments currently listed as in progress. Please see the sample below.

### READ 180 Software Progress

TOPIC SOFTWARE AND SEGMENT	DATE STARTED	DATE COMPLETED	NO. OF SESSIONS IN A SEGMENT	COMPREHENSION AND VOCABULARY			WORDS MASTERED	
				COMP. SCORE	VOCAB. SCORE	CONTEXT PASSAGE SCORE	FLUENT	SPELLING
<b>Art Attack</b>								
STOMP	09/28/09	In Progress	1	100%	100%	N/A	38	9
Young at Art	09/18/09	09/25/09	5	100%	83%	96%	37	57
<b>Scene Stealers</b>								
Broadway for Rent	09/08/09	In Progress	6	60%	60%	N/A	30	32
<b>TOTAL SEGMENTS COMPLETED: 1</b>			<b>N/A</b>	<b>80%</b>	<b>75%</b>	<b>96%</b>	<b>105</b>	<b>98</b>

### **If one of my students encounters this issue, what should they do?**

If a student encounters this issue and is prompted to select a new Topic, they should always select the Topic on which they are currently working (until they complete all four segments within the Topic).

If the student chooses the Topic they were working on during their last session, they will be able to proceed with using the software normally. This automatically happens with a Level 1 student, where the Topic selection is enforced by the software.

### **If a student encounters this issue, will they lose any data?**

No. If a student encounters this issue, they may be in progress on one or more Topics, but all of their data will be correct (including all performance data, session data, etc...). All information displayed in the SAM reports will be correct.

### **In the short term, what should I do if one of my students has already encountered this issue, and has already selected a different Software Topic?**

If a student has left a Topic before completing all of the content, they should go back to the first Topic and complete all four segments within that Topic before moving on to another Topic. Once they complete the original Topic, they should then go back into the secondary Topic they started.

**Please Note:** If a student begins a new Topic in the fourth segment, they will be able to close out that Topic and only be able to complete their first three segments at a different level.

### **What is the Long Term Resolution?**

A software update is being developed that will only display the current Topic a student is working on. This will prevent the student from having multiple Topics in progress within the program. If the student is currently in progress of more than one Topic, the fix will have the students complete the Topics in the order in which they were started. An update is also being developed that will prevent this issue from happening to any students in the future.

The software update will be posted to the *READ 180* Product Support Web Site by Thanksgiving.